

Quality Policy



“We are recognized for our commitment to quality, reliability, and responsiveness.

High quality products for sustainable solutions”.

Policy Objective

To analyse the opportunities and risks arising from the requirements of our customers, owners, employees, and environment in order to further improve our business. We ensure high and sustainable product quality.

Principles

- Maintain a management system that meets the requirements of ISO 9001:2015
- Ensure the complete implementation of the Quality Handbook.
- Continuously enhance processes to achieve our target on zero field claims.
- To offer products and services that fully meet our customers' needs and expectations.
- Use clear metrics to measure performance and drive continuous improvement.

Expectations

- This policy will be made available and communicated to all employees and other relevant interested parties as required.
- Mosdorfer Rail shall provide the necessary information, training and support to enable the full implementation of this policy.
- All employees shall comply with this policy alongside the principles and processes set out in the management system.

A handwritten signature in black ink, appearing to read 'Gregg Marshall'.

Gregg Marshall
Director

Legend: Changes on the last version are highlighted in brown. The management and changing of the Work Instruction is performed via QM. Authorised for release: Director. This Work Instruction is as a print-out on paper subject to the change service. Applies for print-outs on paper only: *Last review completed on 15/5/2023

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